



DEPARTMENT OF HEALTH
PUERTO RICO MEDICAID PROGRAM

PUBLIC NOTICE OF UPCOMING REQUEST FOR PROPOSALS

Puerto Rico Department of Health
Puerto Rico Medicaid Program
Health Information Exchange (HIE) Operations and Technical Services
2024-PRMP-HIE-001

The Puerto Rico Medicaid Program (the Program) is soliciting assistance from interested entities for the establishment and operation of HIE services for the Commonwealth of Puerto Rico.

Through this invitation, the Program welcomes interested entities to submit proposals to become the operator of Puerto Rico's Health Information Exchange (PRHIE). The PRHIE Operator will be responsible for the provision of HIE services to the health care and public health communities as well as operation of and/or oversight of the underpinning technical functions. The initial scope of the vendor's work will include the establishment of a reliable, proven HIE operation and the configuration of HIE technical services.

The Program currently contracts for HIE technical services and expects to build on this investment. It is estimated that 75% of Puerto Rico's hospitals and 95% of the clinical labs are feeding at least one message type to the existing PRHIE data repository. However, currently, there are no HIE portals (patient or provider) in use.

PRMP expects that the HIE services contract will begin in July 2024.

The Request for Proposal documents with more information about the requirements for contracting will be made available in early January 2024. Proposals will be evaluated by an evaluation committee designated by the Program's leadership, and a decision regarding vendor selection will be made sometime after. To ensure continuity of services as the current HIE vendor contract expires in June of 2024, the Program wishes to conduct an expedited evaluation and contracting process, while ensuring compliance with local and federal procurement mandates.

For more information, interested individuals or entities may contact Elizabeth Otero Martinez at (787) 765-2929 ext. 6909 or via email at Elizabeth.otero@salud.pr.gov.

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December 21, 2023